



SPEECH-BASED EXPERT SYSTEM

Automated phone communication
based on knowledge engineering

The telephone is the most important channel for business communication

20+ bln

phone calls
every day

54%

business
calls

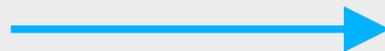
7%

more
every year

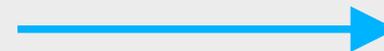
Phone communication is crucial for business, but



low-skilled
operators



formalized
approach



need for
automation

Standard formal communication can be done by a program



Call Office



Regular operator



Automated telemarketing



Interactive Voice Response

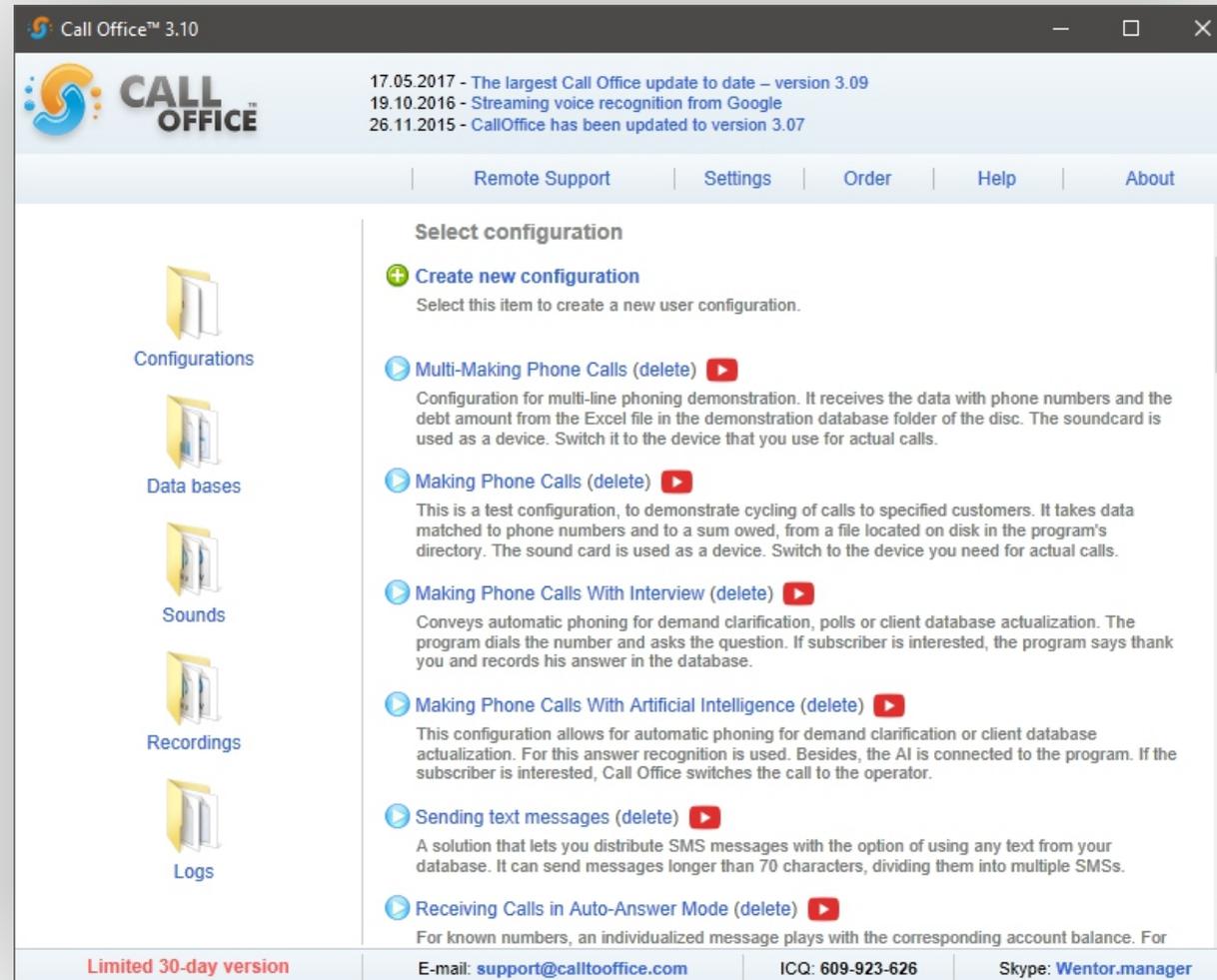


SMS and Skype messaging



Performance analysis

The most popular scripts are available right out of the box



What the program can do right now

Communication



make and receive calls through all popular communication channels



send and receive SMS, email and Skype messages

Algorithmics



work with any databases and popular web-based CRM systems



create conversation algorithms in a visual editor

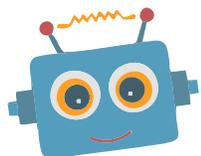
Voice



play voice messages (pre-recorded or synthesized)



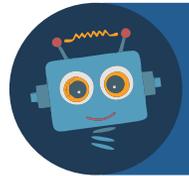
recognize speech using Google recognition services



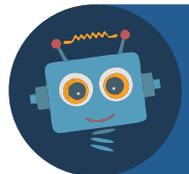
Besides, Call Office is the first solution to use a speech bot for meaningful conversations with callers

Sample automated outgoing sales call

Call Office



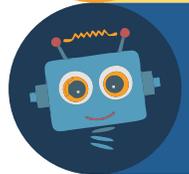
Dials a number, reaches a customer and says a greeting message



Recognizes the customer's speech and forwards the message to the expert system



The expert system analyzes the received message and comes up with a reply



Uses speech synthesis to transform AI's reply into a voice message and says it

Answers the question.
For example, says "Yes, I'm interested in this offer"



"Great! I want to buy this!"
You can't resist Call Office :)



Customer



For small businesses – Reduced costs

You no longer need a call center to ensure efficient cold calls. The phone bot will do the job.



For large businesses - No human factor

The program runs 24/7 and makes no mistakes; no capital investment is required to create a corporate expert system.



For all - Maximum efficiency

You can't find a sales person more persistent than a phone bot. The program never gives up and does its job with the determination of a Terminator.

Call Office has none of its competitors' limitations

Unlike
web-services



Does not restrict your
choice of telephone
service providers

Unlike
other programs



Integrates directly
into the company's
information system

Unlike
hardware solutions



Does not
require
special equipment

Unlike
outsourcing



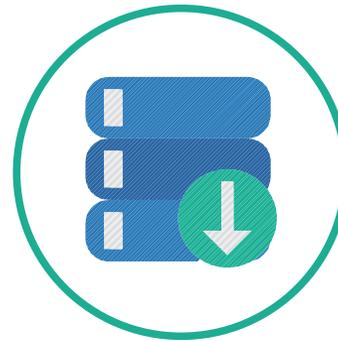
Completely
legal and
controllable

15 years of experience = technical excellence

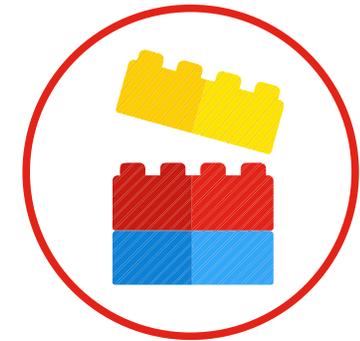
All types of telephony



Direct interaction with DB



Implemented as a COM object



JS interaction scripts



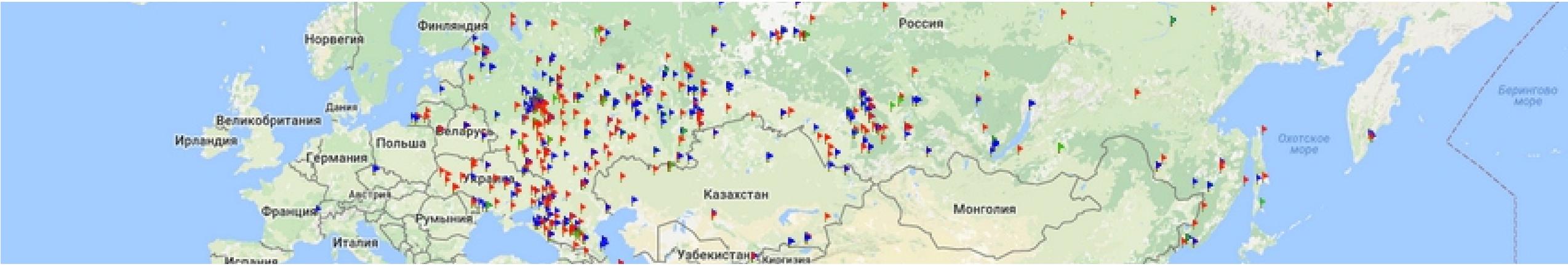
Dynamic speech synthesis



Speech and DTMF recognition



Over 1,800 clients in 800 cities around the world



Those who use Call Office



Those who are friends with Call Office

Data
Providers



Наносемантика

Communication
Providers



SIPNET



PROMO
SMS

CRM
integration



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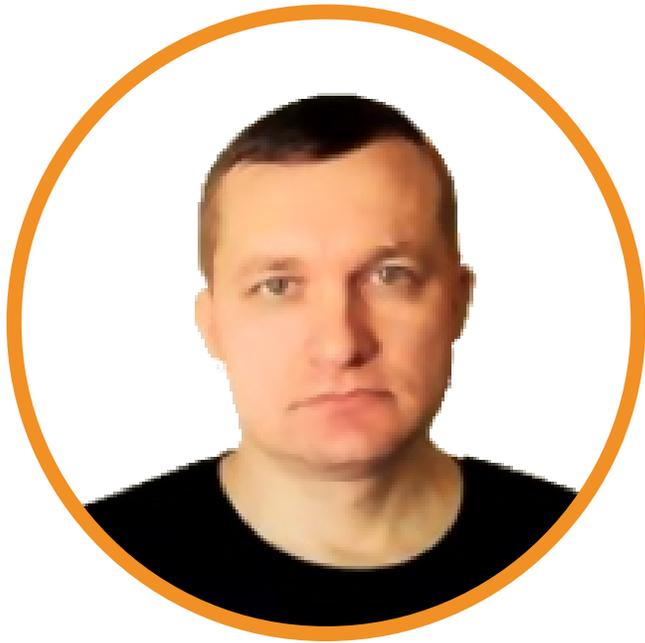
«In contrast to the many products on the software market, Call Office meets the high requirements of the reliability, functionality, and security that have been established in our company. We are also impressed by the responsiveness and high quality work of the manager. We are pleased that the Wentor Software company has made a significant contribution to the automation process of informing clients. That step has already received approval and popularity among our customers»

Trade Network PRODMIR Ltd

«During the seven months of use of this program, we were convinced of the great quality and easy use of the software as well as the high level of support and client service. Currently, our company is launching the next project, which would also use the Call Office program of the Wentor Software company. We want to thank the developers and employees of the Wentor Software company for such a convenient and high quality product»

Bader SP

The right mix of competencies and initiative



Eugene

Project lead and main developer



Valentina

Sales manager

skype: [wentor.manager](https://www.skype.com/people/wentor.manager)



Yaroslav

Technical support lead

skype: [wentor.ru](https://www.skype.com/people/wentor.ru)



Ruslan

Internet marketing specialist with seven years of experience



THANK YOU!

Try out the features of Call Office with the demo version
absolutely free

www.calltooffice.com

 support@wentor.ru
 [wentor.manager](https://www.telegram.com/@wentor.manager)